

## BY THE NUMBERS

### EXPANDED ACCESS

Don't look at the Postal Service and see only brick and mortar Post Offices. Look online at *usps.com*. Look at mobile devices. Look for Postal Service products at other retail outlets, grocery stores and pharmacies. Look for letter carriers to pick up packages at homes and offices. Look for expanded access to products and services in your neighborhood. Customer needs have changed dramatically. They receive and pay their bills online and communicate by email and text message. They demand easier, more convenient access to Postal products and services when and where they want them — online, on their smart phones and at the stores they frequent.

31,871	Number of postal retail outlets nationwide
70,000	Number of other locations to purchase postal products and services nationwide
85	Percent of retail transactions that involve purchasing postage stamps
14	Percent of retail transactions that involve sending packages
35	Percent of postal retail revenue that comes from expanded access locations
2,500	Number of Automated Postal Centers (APCs) — self-service kiosks
240,000	Average dollar amount generated by each APC in 2010
19,000	Number of Post Offices that generated less revenue than an APC in 2010
24	Number of hours at <i>usps.com</i> and on iPhone/Droid smart phone postal apps
3,800	Number of Postal Service-branded independently managed retail outlets nationwide
6,000	Number of Postal Service retail locations that accept passport applications
7,200	Number of Walgreens locations to purchase postage stamps
3,665	Number of Walmart locations to purchase postage stamps
1,130	Number of Office Depot locations to purchase postal products and services
600	Number of Sam's Club locations to purchase postage stamps
420	Number of Costco locations to purchase postage stamps
600	Number of Staples locations to purchase postage stamps
945	Number of Safeway locations to purchase postage stamps

*We're everywhere so you can be anywhere:* [www.usps everywhere.com](http://www.usps everywhere.com)