

Edward F. Phelan, Jr.

Vice President, Delivery and Post Office Operations

Edward F. Phelan, Jr. was named vice president of Delivery and Post Office Operations in January 2013.

Phelan has responsibility for all aspects of delivery within the Postal Service network of 150 million households and businesses and operations at nearly 32,000 Post Offices, stations and branches. He reports to the chief operating officer and executive vice president.

Prior to this selection he was the district manager for the Albany District which reaches more than 3.5 million postal customers served by 705 Post Offices across approximately 27,800 square miles of Upstate New York.

Since joining the Postal Service in 1979 as a distribution clerk, Phelan has also served as district manager, Connecticut Valley District, the Manager of Delivery Program Support for the Northeast Area and as Postmaster, Syracuse, New York.

Phelan worked at USPS Headquarters on special projects including *Breakthrough Productivity Improvement* (BPI) studies and in Syracuse as a national *Delivery Redesign Test Site*. He received the prestigious Area Vice President (AVP) awards in 2005, 2007 and 2008 for exceptional achievement in these areas.

He served with the *National Advisory Committee for Postal Customer Councils* and was a panelist at three *National Postal Forums*.

A graduate of the Postal Service's Advanced Leadership Program (ALP), Phelan has degrees in business from Columbia College and the State University of New York at Morrisville.

